

California Association of Mutual Water Companies  
 1370 N. Brea Blvd., Suite 235  
 Fullerton, CA 92835



# INVOICE

BILL TO	Date	Invoice No
Indian Wells Valley Groundwater Authority 500 W Ridgecrest Blvd. Ridgecrest, CA 93555	Jan 27, 2022	02120

Description	Rate	Due Date
		Total
CalMutuals 2022 Membership Dues AFFILIATE MEMBERS:Non-Portable Districts		\$100
Please make checks payable to California Association of Mutual Water Companies and send payments to the address at the top of the invoice.  Payments accepted online by credit card at <a href="https://caomwc.wildapricot.org/">https://caomwc.wildapricot.org/</a> .  For billing inquiries, please call (714) 709-4040. Thank you!	<b>Total</b>	\$100
	<b>Payments</b>	
	<b>Balance Due</b>	\$100



January 2022

Dear Affiliate Member:

Happy New Year! Thank you for your Affiliate Membership with the California Association for Mutual Water Companies (CalMutuals), and your participation in CalMutuals JPRIMA insurance program. As a reminder, membership with CalMutuals is required to enjoy JPRIMA insurance coverage. Affiliate membership is free to CalMutuals JPRIMA insureds for the first year and offered at a reduced rate thereafter.

Enclosed is an invoice for your 2022 Affiliate Membership dues, which is discounted as a result of your participation in CalMutuals JPRIMA insurance program. Also enclosed is a contact form with information we have for your organization. Your help in reviewing and updating the information would be greatly appreciated and will help us to more effectively help you. Membership dues and contact information can be updated through US Mail or online at <https://caomwc.wildapricot.org/>

In 2021, CalMutuals JPRIMA retained 99% of its insureds/members, maintained competitive pricing, and again declared a dividend for all Workers' Comp clients insured in policy year 2018 equaling 5% of the 2018 annual premium paid. CalMutuals JPRIMA expanded insurance offerings beyond Property and Casualty, Workers' Compensation and Pollution to include a new Cybersecurity product, and published and distributed valuable risk management guidance through the *Practitioner's Handbook of Risk Management for Water & Wastewater Systems* written by risk management expert, Gordon Graham and CalMutuals JPRIMA's Insurance Administrator, Paul Fuller.

Last year CalMutuals JPRIMA net position increased by 68% over the previous year and the Authority continued to invest insurance residuals to generate needed funding for resources that help CalMutuals small system members. These resources are available to support our Affiliate members as well. Resources are available at no cost for member water systems with less than 500 service connections and to members purchasing both the JPRIMA P&C and Workers' Comp insurance and at a reduced cost to all remaining members. These resources include:

- **Online Water Treatment and Distribution Operator training courses and Continuing Education Units (CEUs)** for member's employees through the *American Water College*.
- **Background checks** for potential employees, and potential board members to assure the quality of employees and potential candidates through *OPEN Online*.
- **Management Training Video series** in conjunction with *American Association of Water Distribution & Management*. The subjects of the videos include Inverse Condemnation, Critical Infrastructure, Climate Change, Risk Management, and include perspectives from attorneys, insurance professionals, and case studies presented by water agency managers.

We value your membership and look forward to continued collaboration in 2022. If you, or another member of your organization, have questions about CalMutuals or CalMutuals JPRIMA please do not hesitate to contact us.

Sincerely,

Adán Ortega  
Executive Director, CalMutuals  
[adan@calmutuals.org](mailto:adan@calmutuals.org)  
(714) 709-4040

Susan Allen  
CEO CalMutuals-JPRIMA  
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(562) 301-0852



### MEMBER CONTACT INFORMATION

Please review and update contact information associated with your CalMutuals membership.  
 To update online: Log in to <https://caomwc.wildapricot.org/> To update by mail: Review and revise this form and return with your membership dues. Many thanks!

<b>Company</b>	Indian Wells Valley Groundwater Authority	
<b>Website</b>	<a href="https://iwwga.org/">https://iwwga.org/</a>	
<b>Mailing Address</b>	500 W Ridgecrest Blvd. Ridgecrest, CA 93555	
<b>Physical Address</b> (if different)	500 W Ridgecrest Blvd	
<b>County</b>	Kern	
<b>Manager Contact</b>		<input type="checkbox"/> Manager is Primary Contact
Manager-First	Ron	
Manager-Last	Strand	
Title	General Manager	
Manager Email	rstrand@ridgecrest-ca.gov	
Manager Telephone		
Manager Cell		
<b>Board Contact</b>		<input type="checkbox"/> Board is Primary Contact
Board First		
Board Last		
Board Title		
Board Email		
Board Telephone		
<b>Staff Contact</b>		<input type="checkbox"/> Staff is Primary Contact
Staff-First	Peggy	
Staff-Last	Breeden	
Staff-Title	Mayor and Board President	
Staff EMail	pbreeden@ridgecrest-ca.gov	
Staff Telephone		
<b>Annual Revenue</b>	\$	
<b>Company Type</b>	<input type="checkbox"/> Drinking Water <input type="checkbox"/> Irrigation <input type="checkbox"/> Other	
<b># of Connections or # Acres Served</b>		
<b>Please identify the three most critical issues/concerns facing your Company in 2022:</b>		

# MEMBER RESOURCES

CalMutuals and CalMutuals JPRIMA continues to expand resources to support our members.

These resources include:



### \* Continuing Education

Help your team meet continuing education requirements. Enroll in free operator, safety, and management online training modules; including state-mandated board member ethics training.



### \* Employee Background Checks

Streamline your hiring processes by taking advantage of free or discounted background checks by OPENonline for criminal records, identity, driver's records, education and more.



### \* Legal Services and Compliance Check-ups

Get peace of mind with low-cost compliance check-ups by partner Lagerlof LLP. Have attorneys review existing governing documents such as articles of incorporation and bylaws, rules, and regulations, and other documents required to comply with provisions of AB54 and AB240.



### Administrative & Operational Reviews

Get administrative and operational support for your small system of 500 or fewer connections

#### Administrative Reviews may include:

- Management operations
- Staff training and development
- Budgeting, financial planning and rate setting
- Long-term capital planning
- Identifying outside funding sources

#### Operational Reviews may include:

- Water quality and treatment
- Regulatory compliance
- Water loss analysis and audit validations
- Water production reporting



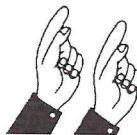
### Peer-to-Peer Support

Connect with CalMutuals members to address shared challenges. As issues emerge, reach out and we will work to identify members who may be able to provide insight, assistance and guidance.



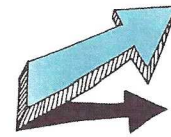
### Leadership Video Series

Tap into a vast and virtual library of videos on cybersecurity, inverse condemnation, risk management, human resources fundamentals and more, courtesy of our partnership with the American Association of Water Distribution & Management (AAWD&M).



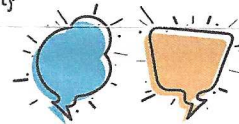
### Referrals to Preferred Vendors

Link to CalMutuals' preferred vendors; with expertise ranging from website design to pipe, valve and meter supply, to financial and engineering services. They're experienced in working with small systems and often provide discounts for members.



### "Best in Class" Insurance for water systems

Access exceptional Property & Casualty Workers' Compensation Cybersecurity and Pollution insurance through CalMutuals Joint Powers Risk and Insurance Management Authority



### \* Public Relations Support

Get help with an immediate communications challenge with CalMutuals free public relations consultation. Ongoing public relations assistance is available to members on a consulting basis at a discounted rate. Such assistance may help you to communicate about water rates, water quality issues, or changes to customer services.



### Risk Management and Human Resources Tools

Members with Workers' Compensation insurance get answers to human resources and safety professionals questions using The Zenith's toll-free number. Find thousands of risk management, safety, and HR best practices resources at your fingertips through the Zenith Solution Center.

#### REGISTER OR LEARN MORE

[www.calmutuals.org/resources](http://www.calmutuals.org/resources)  
[www.calmutualsjprima.org/resources](http://www.calmutualsjprima.org/resources)

info@calmutuals.org • (714) 709-4040

Access the member-only section of our website through the "Login" tab:

Username: camwc Password: #CalMutuals#8403

\* Free to members with <500 connections and members with property and liability and worker's compensation insurance through JPRIMA. Discounted for all others.